



Drayton

Insurance Services

Travel Insurance from Drayton Insurance Services

FAQs

Which Insurer do you use?

We use Axa, an A Rated Insurer, as our preferred Travel Insurance Partner

What is the best way to get in touch regarding an insurance policy or claim?

We have a team of 30 staff ready to take your call at: 01603 320515. Phones are answered by qualified members of staff to advise you on the most suitable cover.

Why should I choose Drayton Insurance Services?

In addition to our local offices in Drayton and Ipswich, we are part of a nationwide family, leveraging the collective buying power of the Ethos Broking brand to gain the best possible outcomes for our clients.

Am I covered for recovery if I fall ill on a cruise?

Yes, this is covered under the Medical and Repatriation section of cover, with a limit of £10M on premier policies.*

Am I covered if I have to stay in my room on a cruise?

This is covered if you take Cruise Cover Extension – For cruises over 5 days in duration. Add this cover option to increase your baggage and personal effects from £1,500 to £2,500 and any one single article limit to £750, valuables to £500, £25 for every pre-paid shore trip missed, £15 for each 24 hours you are confined to your cabin.

Can I be covered for repatriation if I die abroad?

Yes, this is covered under the Medical and Repatriation (Limit of £10M on premier policies).*

Can I extend my policy and increase cover mid-term?

You can extend a holiday by giving us a call; however, it must be done prior to the end date of the policy, and an additional premium will occur.

What happens to cover if I have to stay abroad longer due to unforeseen circumstances?*

Any insured perils listed would be covered automatically by the policy and cover will automatically be extended in the event of an emergency.

***Subject to terms, conditions, limitations, and exclusions.**