

Remediable Service Statement (RSS) Delivery Update

Thank you for your continued patience as we make consistent progress in issuing Remediable Service Statements (RSS).

As of 13 April 2026, we have issued a total of 99,736 RSSs, broken down as follows:

- Active Annual / Initial: 43,359
- Active Choice (Leavers): 11,394
- Deferred Annual / Initial: 22,737
- Deferred Choice: 36
- Immediate Choice: 22,210

We are working with contractual partners to provide a definitive date for when all RSSs will be issued and remain fully committed to issuing all remaining statements as quickly as possible.

Work continues to prioritise the remaining cases, all of which have an element of complexity. We are committed to finalising a comprehensive schedule for completion and will share further updates and provide clarity on timelines as soon as possible. Currently, we are unfortunately unable to provide individuals with a specific timescale.

You may notice that the volume of Active Annual / Initial RSSs issued is lower than in the previous update. This is because only one type of RSS is recorded for reporting purposes. Therefore, an active member may first receive an initial/annual RSS, followed by their election RSS.

If you are already receiving pension benefits, your RSS will give you the option to either retain your current benefits or opt for alternative benefits covering the Remedy period (1 April 2015 to 31 March 2022). In the meantime, you will continue to receive your current benefits. Should you choose the alternative benefits, any payments due will be backdated with interest to ensure you receive the full value owed.

Please be assured that if you are due to leave service with pension benefits, an RSS will be provided as usual.

For the latest updates and information, please continue to check GOV.UK. We will provide our next update in August 2026.

Thank you again for your understanding and patience.